



WATER WORKS & SANITARY SEWER BOARD

of the City of Montgomery

Payment Locations:
116 Coosa Street (M-F 7:30 AM - 4:15 PM)
Phone: (334) 206-1600
Fax: (334) 240-1689

Directions: Please read "Notice" below. Review and fill out form carefully and completely.

Account #: _____

Turn On Agreement

NOTICE:

When the customer or his agent requests that water service be turned on, water service will be initiated by the close of the next business day. If a customer requests same-day service, there will be a \$50.00 service fee. The Water Board requests that someone be present at the time the service is connected. If no one is home for the service trip, we will attempt to turn the water on without someone being present. However, if water is running inside or outside of the structure, the water will be left off at the meter and services will not be connected. In this event, the customer must contact the Customer Service Department at 206-1600 to reschedule for the next business day. There will be a \$30.00 fee for the second trip, next business day. The customer or his agent **MUST** be present for the second trip. There is a minimum monthly charge based on the meter size, even if there is no actual usage on the account.

FEE SCHEDULE

Service	Fee	Service	Fee
New Service/Transfer	\$30.00	Returned Check	\$35.00
Same-Day Trip	\$50.00	Returned Bank Draft	\$35.00
Second Trip - Next Business Day	\$30.00	Illegal Consumption	\$25.00
More than Two Trips (Each Occurrence)	\$50.00	Tampering with locking device	\$250.00
Non-Payment	\$40.00	Illegal Connection/Stolen Meter	\$500.00

Due to disconnection of service for nonpayment, the Board may require a security deposit/additional deposit for this premise. The deposit will be equal to three (3) times the average consumption for average consumption for twelve months billing. The deposit will appear on the next billing statement and is due by the due date of the bill. If for any reason a consumer's account should become delinquent, the consumer agrees to pay all collection costs including attorney fees. The delinquent account is subject to bad debt write off, credit bureau notification and applicable cost of collection fees. Applicant authorizes Montgomery Water Works to obtain and verify as often as Company may determine necessary: Applicant's vital information and or credit report through Equifax.

I do hereby request that water services be turned on at _____
and that the account be established in the name of _____

Requested Date of Service	Work Order Type: <input type="checkbox"/> New Service <input type="checkbox"/> Collection Turn On	Deposits
_____	NOTE: All work orders are scheduled to be worked between 8:00 A.M. and 5:00 P.M., Monday - Friday, except on Holidays.	_____
MM/DD/YYYY		Amount Due
_____	Due to a heavy work load or an emergency, some work orders may not be completed by 5:00 P.M. but will be completed as quickly as possible that day.	_____
Day of the Week		Due Date (MM/DD/YYYY)

CUSTOMER ELECTS TO BE PRESENT

Print Name

Customer Signature

CUSTOMER ELECTS NOT TO BE PRESENT (Please read statement below)

Print Name

Customer Signature

NOTE:

The Water Works & Sanitary Sewer Board of the City of Montgomery, Alabama, is not responsible for damages due to, but not limited to, open pipes, faucets, taps, spigots or leaking and/or faulty plumbing.

***** COPY OF PHOTO ID MUST BE ATTACHED *****